



Telora is an app that connects anybody who is in need of emergency assistance, but is not able to ask for it, with the support needed to save their lives.

Accidents can happen at any time, and for lone workers, this is particularly scary. They may be injured or have a medical episode, and not be able to ask for the help they so urgently need.

TeloRa was created to bridge this gap and give lone workers the security of knowing that if they were in trouble, help would soon be on its way.

White - Telora in Action - User Needs Help

TeloRa provides this lifeline through regular automated check-ins, live GPS tracking, easy two way communication and automatic alerts if a check-in is missed.



This allows you to know in real time and act fast when one of your team needs assistance.

Telora is not a big brother app designed to watch your users every move and invade their privacy by accessing their location or personal information.

As such, no users, managers, responders or control room operators are able to see another user's location unless there is a real or perceived emergency.

## **Our Story**

Imagine receiving a phone call informing you that one of your workers has died, alone, on their shift. It's a real concern for employers and families of lone workers everywhere.

In 2018, whilst running a security guarding company, I received the dreaded 7am phone call from a client offering their condolences that one of my security guards had died on site overnight, and requesting my presence at their investigation.

As I had procedures in place to check on the guards, I couldn't fathom how we had missed this. I was heartbroken.

There were 4 guards working in different locations on that site, so I began trying to make contact with each of them. As it was first thing in the morning and they had worked overnight shifts, they were all fast asleep so it took some time to reach the first 3. And by a process of elimination, I now knew who didn't make it home that day.

## **In-App Features**

Help Request: - User requests help by pressing help button within the app.

Automated Check-Ups: - User is sent automated notification checking if they are safe.

Notification of No Response: - If user does not respond, incident managers/ TeLoRa monitoring centre is alerted that user has not responded and may not be okay.

Pre Shift Reminder: - User is sent a reminder of their upcoming shift. User needs to respond to confirm they are still on track for this shift. If user does not respond, the incident manager/TeLoRa monitoring Centre is notified.

On-Site Confirmation: - The TeLoRa app notifies incident managers/TeLoRa monitoring centre if user is not on-site at shift start.

Shift Extensions: - User can extend their end time of their shift manually, ensuring continual check-ups.

Final Destination Alerts: - At a predetermined time post shift, users will receive an automated check-up to ensure they have reached their final destination.

## **What can Telora do for your business?**

### **Legal**

Under state law, businesses have a legal obligation to manage the risks associated with remote workers.

Is there anyone in your business that works alone? Are you meeting your lone worker obligations?

If that person that works alone has an accident, injures themselves, or has a medical episode and is not able to physically ask for help, how will you ever know that something has happened to them?

## **Telora checks on your workers so you don't have to.**

Through reoccurring automated check-in's on your workers phone, Telora is able to identify if they may need emergency assistance, even if something has happened to them and they are not able to ask for it.

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